



SC Department of Employment and Workforce

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DEW Partners with Libraries to Offer Connection Points for Community

The SC Department of Employment and Workforce (DEW) will collaborate with county libraries to offer unemployment insurance service Connection Points to the community.

The Connection Points—which allow customers to file unemployment claims online, submit weekly claims and conduct job searches—will be provided by the following organizations:

Abbeville County Library System, Aiken/Barnwell/Bamberg/Edgefield Regional Library System, Anderson County Library, Beaufort County Library, Harvin Clarendon County Library, Colleton County Public Library, Darlington County Library System, Dorchester County Library, Greenville County Public Library, Laurens County Library, Marlboro County Public Library, McCormick County Library, Oconee County Public Library, Richland Library, and York County Library.

“The Connection Points offer South Carolinians the opportunity to take advantage of unemployment services in familiar, convenient locations within their own communities,” said Erica Von Nessen, DEW assistant executive director for unemployment insurance. “We are excited about working together to provide these Connection Points that maximize technology in order to best assist our customers access the resources they need.”

Along with computer access, the Connection Points will include printed resources and online tutorials to assist individuals file claims and search for jobs. Customers who need further assistance with unemployment insurance services may speak with a DEW claims representative by calling TelClaim at 1.866.831.1724 from 8:30 a.m. to 4 p.m. weekdays.

DEW and its partners are now providing re-employment and unemployment services in all 46 counties through a technology-enhanced approach including 13 regional comprehensive SC Works centers as well as satellite centers and community Connection Points.

For more information on DEW Connection Points and to see a list of specific locations, visit dew.sc.gov/directory.

As more community-based organizations sign on as DEW Connection Points, the list will be updated.

If your organization would like more information about becoming a Connection Point, please contact Erica Von Nessen at evonnessen@dew.sc.gov.

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